



October 31, 2019

MuckRock News
Attn: Tim Clemans
DEPT MR 81937
411A Highland Ave
Somerville, MA 02144-2516

Dear Mr. Clemans:

Pursuant to RCW 42.56.520, this letter is to acknowledge and seek clarification of your October 24, 2019 public records request to NORCOM. The full text of your request is set forth below at the conclusion of this letter. For ease and clarity of NORCOM's response, we have broken down the portions of your request as follows:

A copy of all HR, CAD, RMS, IAPro or similar software

NORCOM requires clarification of this request to determine whether you are seeking the names of the types of software that NORCOM may use or whether you are seeking actual copies of any such software that NORCOM may use.

NORCOM further interprets your request for "HR" software as referring to Human Resources software. NORCOM does not use a specific Human Resources software and has no responsive records. NORCOM also does not use IAPro software, and therefore, has no responsive records. With respect to your reference to CAD and RMS software, please provide the requested clarification so NORCOM may respond to your request.

Parking Tickets, Driving citations, J-walking or similar citations

NORCOM interprets your request as seeking copies of parking tickets, driving citations or J-walking or similar citations. NORCOM does not issue such citations and therefore does not have records that are responsive to this request.

DEMS

NORCOM interprets this request as seeking documents related to an Emergency Management System. NORCOM does not maintain emergency management system records and therefore has no responsive records. If this was not the intent of your request, please clarify so NORCOM may further respond.

911 Call/radio recorder

NORCOM requires clarification of this request as it lacks any necessary specificity to permit NORCOM to respond. For example, are you seeking the name of the type of 911 call/audio recorder used by

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NORCOM, a copy of the software NORCOM uses for this purpose or a copy of the 911 call audio and radio recordings created using this software? Please provide the requested clarification so we may process your request.

Internet logs

NORCOM requires clarification of this request to determine what you are seeking as your request is broadly for "internet logs" with no further specification. Please clarify the nature of the internet logs you are seeking so NORCOM may evaluate whether it has any records responsive to this particular request.

Forensics software including tables creating by the SQL software automatically like table of table names and columns

NORCOM interprets this request as seeking a copy of any forensics software or data related to such software. NORCOM does not utilize forensics software and has no records that are responsive to this request. If this was not the intent of your request, please clarify so NORCOM may further respond.

Contracts and data dictionaries for each effected vendor

NORCOM is unable to respond to this request without the clarification sought above. Please respond accordingly so NORCOM may determine whether it has any responsive, non-exempt records.

The written name of each sql server used and the name of each sql access tool owned by the agency or the agency's IT provider.

Please clarify whether you are seeking the name of each SQL server used by NORCOM and what sql access tool you are seeking.

NORCOM further notes that a significant portion of your communication is intended to direct the manner in which NORCOM processes your request and communicates with you regarding the request. NORCOM responds that it will handle your request in compliance with Ch. 42.56 RCW.

We look forward to receiving the requested clarification so we may determine whether NORCOM has any records responsive to your requests. If NORCOM does not receive the requested clarification within 30 days, it will consider your request abandoned and close the request.

If you have any questions, please feel free to email records@norcom.org.

Sincerely,

Brionna Jordan
Public Records Specialist
NORCOM 911

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www.norcom.org



Request Details

*"The request is for a copy of all HR, CAD, RMS, IAPro or similar software, Parking Tickets, Driving citations, J-walking or similar citations, DEMS, 911 Call/radio recorder, Internet logs, Forensics software including tables creating by the SQL software automatically like table of table names and columns. I demand that the data be copied to the CSV format and redactions be done in either Excel or a text editor replacing redacted content with *R*. No exemption log is requested/wanted unless the entire request is denied or for trade secrets/proprietary data/copyright exemptions. I demand to review all third party notifications before notifications are done to add more information to the notification. I records request the contracts and data dictionaries for each effected vendor. Washington State Law doesn't allow this request to be denied because it would take time to review and redact. Nor does it allow the agency to claim that copying the data creates a new record. "If any agency translates a record into an alternative electronic format at the request of a requestor, the copy created does not constitute atab new public record for purposes of this chapter."*

I demand that IT staff only be used to mass copy the data to CSV files using the most efficient software they already have. I request the written name of each sql server used and the name of each sql access tool owned by the agency or the agency's IT provider. I demand the cheapest IT employee or contactor be used that has the ability to press button on SQL access software. I demand that IT not records officer communicate with this email address about the technical aspects of the request and that attorney not records officer communicate with this email about the legal aspects of the request. I demand a custom data invoice be provided prior to any data copying except to ensure no data covered by the request is deleted. Vendors should be able to freeze deletion for the time it takes to copy the data.

For first installment I demand the table of each table and columns per table: For Microsoft SQL this is the tables sys.objects, sys.columns, sys.types, INFORMATION_SCHEMA.COLUMNS Oracle: ALL_TAB_COLS or DBA_TAB_COLS Mysql: information_schema.columns Postgres: information_schema.columns

For second installment I demand 10 oldest rows of each table except ones released in first installment Installments are that I request be coordinated with me with an efficient review/redact/release plan. We can work together to remove columns from the request and or rows based on Excel queries."